

# TRADESHOW & SPECIAL EVENTS SOLUTIONS

Trade Show/ Special Events • Media Solutions • Video/Film Production • Scheduled Travel Displays • Sales Conferences • Conventions

For whatever services you need, at any destination in the world, AGS offers you a team of experienced, special event expeditors, available to serve you 24 hours a day, 7 days a week.



## **CUSTOMER SERVICE**

Over the last decade, Associated Global Systems has emerged as one of America's leading suppliers of third party logistics, distribution and supply chain management. We make it easy for you to focus on your business, while we handle every aspect of your Tradeshow & Special Events requirements. With advanced technology, worldwide resources and the ability to customize solutions, we are your ideal partner.

### **Call Center Management.**

Our call center specialists can handle every transportation detail for the special event you are responsible for. We keep you advised with as much detail as you require and can also handle direct inquiries from your suppliers/vendors to arrange pickup of materials that are required for the event. You can relax and rely on AGS' customer service specialists.

### **Regional Call Centers**

All facets of your customized program will be administered through either the AGS National Call Center, one or more of our local call centers or the best combination of both.

### **Tradeshow & Special Events Customer Service Center**

24/7 Nationwide Hotline: 800-645-8300

E-Mail: [specialevents@agsystems.com](mailto:specialevents@agsystems.com)



## SHIPPING SOLUTIONS

**AGS Air Services** – we have an array of expedited air solutions that can meet any critical deadline you have.

**AGS Ground Network** - a complete network of surface equipment that covers every zip code in the U.S. and Canada. You will know the exact delivery time of your shipment.

**Exclusive Use Vehicles** – your shipment is the only equipment on the truck. From cargo vans to straight trucks or tractor trailers, it goes direct from your door to the site.

**Specialized Equipment** – we have special equipment with lift gates, pads, and straps for safe transit, including flatbed for oversized cargo and available 24x7.

**Air Charter** – on demand air charters are available for all size aircraft, from small prop jets to 747's. We will give you the exact charter solution you require.

**International Air & Ocean** – regardless of the worldwide destination of your event, AGS has complete air and ocean services, with warehouse facilities. Whatever you need, anywhere in the world, AGS is there for your event.





## TRADESHOW AND SPECIAL EVENTS SERVICES

AGS is the one carrier that offers you a single carrier responsibility for all the services you may require with a unique ability to customize to your specific need for any tradeshow or special event – anywhere in the world

- **Special Tradeshow and Special Events Call Centers...**

We operate 365 days a year. You will always be able to speak with a trained special event expeditor.

- **Proactive communication...**

and follow up on every shipment from origin to destination. We have instant communication with our drivers through the use of Smart phones and can keep you continually advised by cell or text messages.

- **Technology...**

specifically designed around the needs of the tradeshow and special events industry, features include online booking of shipments, creation of bills of lading, management reports and accurate instant quoting capabilities.

- **Special Services for you...**

We have a tradeshow event coordinator in every city in the U.S. and in major overseas locations to assist you with any special need you may have. Help in setting up a display or taking it down and packing after the event is over – whatever is needed, we are available to assist you.

...we maintain the highest level of service standards, the most rigorous controls on security and a well trained professional staff in every aspect of transportation.

...with the web technology that allows you to keep updated on every transaction and to initiate shipments on our website, with numerous reports available.



## **BROADCAST MEDIA SERVICES**

AGS maintains a special group of expeditors to serve the unique requirements of broadcast media clients.

If you are responsible for getting equipment to a live event, a sporting event or special television event, AGS has the expertise, the facilities and the communication network to guarantee an on-time performance – anywhere in the world.



## COMMERCIAL VIDEO AND FILM PRODUCTION

When you are shooting on location, getting equipment and other material to a site, in the U.S. or overseas, can be a challenge. When you utilize AGS, we plan every detail to assure your material is on site, and on time, anywhere in the world.

### Additional features:

- AGS handles all modes of transport – air, land, ocean and air charter, with web tracking always in place.
- AGS is a customs broker and can automatically process all paperwork/documents for export and return.
- Insurance coverage available to protect you against all risk.
- National call center available 24x7



## SCHEDULED TRAVELING DISPLAYS

If you are responsible for moving a display or exhibit from site to site on a schedule, AGS' Tradeshow and Special Events group will be your perfect choice for a partner.

- We review your schedule and details of when the display or exhibit is to be moved and the next destination.
- All AGS regional coordinators are advised and pickup times are automatically arranged.
- AGS verifies the schedule with you weekly and you can track the status at any hour of the day by our web program, [myags.com](http://myags.com).





## **PRICING SOLUTIONS**

Second only to being on time, every time, AGS Tradeshow and Special Events Solutions is the first to offer Predictable Pricing.

We'll advise you...either at the time you request a quote OR via email about the complete price of your Tradeshow and Special Events shipments, with an outline of any anticipated additional service charges, along with the regular freight charges.

We welcome the opportunity to give you a quote on whatever special event movement you may have now or plan for in the future.





## CONTACT US

Associated Global Systems has been serving customers since 1958. With over 125 plus locations and a nationwide staff of transportation experts, we can handle shipments of any size, to or from every zip code in the U.S. and Canada and in 196 countries around the world. AGS offers a complete menu of time definite transportation services, an extensive group of logistics and distribution solutions, plus a full range of international services.

### **TradeShow Customer Service Center 24/7**

**Nationwide Hotline: 800-645-8300**

**Mail:** [info@agsystems.com](mailto:info@agsystems.com)

### **Associated Global Systems Global Headquarters**

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